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#SCA

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A Non-Profit Organization Upgrades Integration For Strong Customer Authentication (SCA) For Its Webstore

The Client

The client is a non-profit organization with Belgian roots. For 20 years, it has tackled landmines or tuberculosis around the world. It provides a low-tech, cost-efficient solution to pressing humanitarian challenges. The client developed a unique method using trained rats, and now, it is a global leader in scent detection animals. The client addresses global issues through research, development, and deployment of scent detection technology at its training and research center in Tanzania and seven other countries.

The Challenges

The client's business is a non-profit and it runs on the generosity of supporters from all around the world. Public support drives their business forward on their mission to train rats to save lives. Every cent donated to their NGO is making sure that the client can solve pressing humanitarian challenges like landmines and tuberculosis. Along with that, it also offers a diverse range of merchandise for customers on its website.

For the Europe region, they have a range of T-shirts, hats, soft toys, and other goodies at their European webstore. With a new European regulatory requirement that is Strong Customer Authentication (SCA), the client wanted to upgrade its payment gateway system. To accept payments and meet SCA requirements, the client needed to build additional authentication into their checkout process.

- The upgraded SCA integration into the client's European web store now provides greater security and hassle-free transactions.
- There are now reduced chances of fraud, and it is more secure to make online payments.
- The client does not have to worry about the payment rejection of their customers while placing the order, thus improved business continuity and higher growth.



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Solution

The client has long been associated with Minds Task Technologies for custom development, maintenance and support of their application/web store. Their web store caters their operations globally for getting public support and merchandising. Now the client wanted to implement the Strong Customer Authentication (SCA) guidelines for their European Store. We defined the scope and implemented the right SCA integration path as per the client's exact business needs. We integrated Strong Customer Authentication Solutions from Stripe. Minds Task Technologies enabled the client with a timely and risk-free SCA integration to avoid payments decline, for both one-time payments as well as recurring payments.

Technology Stack



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